

Explaining how it works

We will help you to set up a Seenons account. Therefore, we will visit you between **Monday 3 October and Friday 28 October**. Then we will also explain the details of making an appointment or taking your waste to the boat. If you are not there, we will come again at another time.

Entire '9 Straatjes' neighbourhood

In the Passeerdersgrachtbuurt we already collect the waste in this way. Now we start in your neighbourhood: the Leidsegracht-Noord neighbourhood. The new method will then be extended to include the entire '9 Straatjes' area between the Raadhuisstraat and the Leidsegracht. In the spring of 2023, we would like to hear what you think of the new way of collecting waste. You will receive a letter about this.

More information and questions

More information is available on amsterdam.nl/afvalopafsprak (in Dutch). If you have any questions,

- You can ask them when we visit you to explain the details.
- You can send an e-mail to afvalopafsprak@amsterdam.nl.
- Or you can visit the boat, which is moored opposite **Singel 446**, on:
 - o Monday and Thursday from 12.00 to 20.00.
 - o Tuesday, Wednesday and Friday from 07.00 to 11.00.

Kind regards,

Marcel Stiphout

Waste Streams Program Manager, Centre district

English letter

Dear resident and/or business owner in the Leidsegracht-Noord neighbourhood,

We are making some changes in the way your waste is collected. As from **Tuesday 1 November 2022** we will only collect your waste from your door **by appointment**. We will do this using electric cargo bikes and small carts. As from 1 November, waste bags, cardboard and waste containers may **no longer be put on the street**. We are doing this because we can no longer drive the waste collection vehicle over many quays and bridges and so that your street remains clean.

Types of waste

We will collect the following types of waste from your front door separately:

- Paper and cardboard
- Glass
- Food and garden waste
- Textiles
- Residual waste

No more waste collection vehicles

The cargo bikes and carts will take your waste to a boat moored in the Singel. This boat then takes the waste electrically to the waste processing plant in Westelijk Havengebied. As this change applies to both residents and businesses in your neighbourhood, waste collection vehicles will soon no longer drive through your street. Making more room for cyclists and pedestrians and reducing carbon emissions.

Waste disposal

We have already started this new method of waste collection. From today until **Monday 31 October**, you can choose whether you:

- Dispose of your waste in the usual way.
- Make an appointment to have your waste collected.
- Take your waste to the boat yourself.

As from **Tuesday 1 November**, you will only be able to make an appointment to have your waste collected or take your waste to the boat yourself. We then no longer collect waste from the street.

Making an appointment

You can make an appointment to have your waste collected online via the **Seenons** website, or by calling the City of Amsterdam. Seenons is the company with which the municipality works together for this. You do not need to make an appointment if you take your waste to the boat yourself, but you will always need a Seenons account.