

English letter

Dear residents and entrepreneurs/shop owners,

Starting from 19 February, the way you make appointments for collecting waste will change. From then you can **no longer** use the Seenons website. In this letter you can read how this works.

New website

You can make an appointment for collection of your waste via www.amsterdam.nl/maakjeafvalafspraak (in Dutch). Or scan the QR code. We will be switching to the new website from 19 February. You can already plan appointments for after 19 February using the new website. From then on you can **no longer** use the Seenons website.



Amsterdam.nl/maakjeafvalafspraak

Easier to use

You have been taking part of the trial “afval op afspraak” (waste collection by appointment) for a while. During the trial we are continuously trying to improve things. Because of this, there is now an easier way to make appointments.

Read more on the back



Making a repeat appointment

Maybe you have a repeat appointment. **These appointments will be removed.** All repeat appointments will continue until 19 February. You cannot make new repeat appointments online. If you want a new repeat appointment please contact us. Send an email to afvalopafspraak@amsterdam.nl with "repeat appointment" in the subject line. Or call during boat opening times to **06 1895 2186**.

To the boat

There will be no changes to this part of the trial. You can still bring your waste to the boat. The waste boat is moored opposite Singel 454 and is open 7 days a week.

Monday	10:00 to 21:00
Tuesday	08:00 to 14:00
Wednesday	08:00 to 14:00
Thursday	10:00 to 21:00
Friday	08:00 to 14:00
Saturday	08:00 to 14:00
Sunday	08:00 to 14:00

More information and help with problems

If you have problems making an appointment, or if you have questions about the changes to the trial, you can visit the boat. Or you can send an e-mail to afvalopafspraak@amsterdam.nl. More information about the trial is on amsterdam.nl/wastepickup.

With kind regards,

Ties van Haperen

Project leader Afval op afspraak (waste collection by appointment)

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